

Feedback Requested on Compliance Program Guidelines Chapters 9 and 21

During the September Quarterly Compliance Officer Call, we would like to discuss updates to the Compliance Program Guidelines Chapters 9 and 21. To facilitate that discussion, we would like Sponsors to review the following questions and provide feedback **prior to the call on September 15, 2026**. Please send feedback to parts_c_and_d_cp_guidelines@cms.hhs.gov.

- How do you use the compliance program manuals?
 - Are there particular sections you reference frequently?
 - Do you focus more on training, audit preparation, issue resolution, etc.?
- Are there areas where requirements are consistently difficult to interpret or operationalize?
- What types of guidance tend to generate the most internal questions or requests for clarification?
- How do you typically search within the manuals?
- Are there topics where you would benefit from clarification of what is required versus a recommended practice?
- What areas in the manual would you most want to see clarification or changes?